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## Partner Agency Blast 9/15/2022

### There is Still Time to Go Orange for Hunger Action Month!

Thank you partners for having kicked off Hunger Action Month with us and attended or tuned into the Go Orange Partner Agency Meet and Great with the Food Banks' new CEO, Sari Vatske! Sari shared a new and exciting vision in our fight to end hunger in our community.

The Food Bank has gone Orange and we invite you to join in- it is not too late! There are several ways to get involved in fighting hunger this Hunger Action month like starting a virtual food drive or arranging a volunteer day. To find more information on the many ways to be involved view our Hunger Action Month Toolkit, [here](#).

#### How to Go Orange Online:

Use the digital toolkit to add orange elements to your social media pages. Dress in orange and post to spread awareness and encourage donations to support the goal of fighting hunger.



## Upcoming Closures

**IMPORTANT REMINDER-** The Food Bank Warehouse Operations will be suspended **9/27/22-9/30/22** for internal controls. This means all regularly scheduled pick-ups, deliveries, and orders are cancelled during this time. Below are the modifications being made to the ordering schedule as a result of this closure:

<b>If you are picking up or receiving delivery on:</b>	<b>Your ordering window opens on:</b>	<b>At:</b>	<b>Your order is due on:</b>	<b>At:</b>
Sat., Oct. 1 <small>*Pick-Up appointments ONLY AVAILABLE from 8 am to noon*</small>	Thu., Sep. 22	10:15 am	Fri., Sep. 23	9:00 am
Mon., Oct. 3	Thu., Sep. 22	10:15 am	Fri., Sep. 23	9:00 am
Tue., Oct. 4	Fri., Sep. 30	Check periodically; ordering will open after annual inventory is complete.	Fri., Sep. 30	5:00 pm

**If your organization will be in need of a rescheduled pick-up during this closure, please reach out to your relationship manager** to see what may be possible. Reschedule spots will be limited and are available first-come, first-served.



## **Product Recall Announcement**

CTFB is notifying Partners of a nationwide Product Recall. Valley International Cold Storage Acquisition, LLC, a Harlingen, Texas establishment, is recalling approximately 22,061 pounds of frozen beef products due to misbranding and undeclared allergens, the U.S. Department of Agriculture's Food Safety and Inspection Service (FSIS) announced. The product contains milk, a known allergen, which is not declared on the product label. Read official FDA announcement and product detail [here](#).

CTFB has not purchased the affected items therefore it was not available on the shopping list, however, it's possible these items could have been a part of food received through Agency Retail Pick-up or as a part of other donations.

Please locate and dispose of any of the potentially affected products still in your agency's possession.

If you have any questions, please contact us at [agencies@centraltexasfoodbank.org](mailto:agencies@centraltexasfoodbank.org).

## **Civil Rights Training Instructions**

If you, your staff or volunteers are having any issues with the new Civil Rights Training, please review our Civil Rights Training Instructions [here](#).

## **Agency Express Training**

We are excited to share a new resource to assist our partner agencies with using Agency Express. Please [click here](#) to view a short instructional video. In addition, please [click here](#) to review our Agency Ordering FAQs.

## **Share the Great News with CTFB**

Share your wonderful news like Agency anniversaries, awards/recognitions, special distributions, etc. by filling out [this form](#) for the opportunity to be highlighted in our monthly Newsletter. Thank you for all your hard work!

## **CTFB's Partner Agencies Facebook Group**

Please follow [this link](#) to request to join the private CTFB Partner Agencies Facebook group. You will be prompted to answer a few short questions that will inform the admin that it is safe to allow you into the private group. If you have any questions, please email [agencies@centraltexasfoodbank.org](mailto:agencies@centraltexasfoodbank.org).

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### **Contact the Team**

512.684.2503 | [agencies@centraltexasfoodbank.org](mailto:agencies@centraltexasfoodbank.org)

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