Partner Agency September Newsletter

In this Issue:
- Spotlight
- Resources
- Important Reminders

Meet and Greet with the Food Bank's CEO - Sari Vasuki

YOU’RE INVITED - Join the Central Texas Food Bank President and CEO, Sari Vatske, as she welcomes Partner Agencies on Thursday, September 8, 2022 from 9:00 - 10:00 a.m. at the Central Texas Food Bank or on Zoom. If you plan to join us, please RSVP by September 4, 2022 at www.centraltexasfoodbank.org/partner-rsvp.
Upcoming Closures Section

**IMPORTANT REMINDER** - The food bank will close on Labor Day Monday, September 5, 2022. This means all regularly scheduled pick-ups and deliveries are cancelled during this time. Below are the modifications being made to the ordering schedule as a result of this closure:

<table>
<thead>
<tr>
<th>If you are picking up or receiving delivery on:</th>
<th>Your ordering window opens on:</th>
<th>At:</th>
<th>Your order is due on:</th>
<th>At:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tue., Sep. 6</td>
<td>Wed., Aug. 31</td>
<td>10:15 am</td>
<td>Thu., Sep. 1</td>
<td>9:00 am</td>
</tr>
<tr>
<td>Wed., Sep. 7</td>
<td>Thu., Aug. 31</td>
<td>10:15 am</td>
<td>Fri., Sep. 2</td>
<td>9:00 am</td>
</tr>
</tbody>
</table>

If your organization will be in need of a rescheduled pick-up during this closure, please reach out to your relationship manager to see what may be possible. Reschedule spots will be limited and are available first-come, first-served.
For the most up-to-date closure information, please refer to the 2022 Holiday Guide and the closure section of the agencies page on our website.

**IMPORTANT REMINDER** - The Food Bank Warehouse Operations will be suspended 9/27/22-9/30/22 for internal controls. This means all regularly scheduled pick-ups, deliveries, and orders are cancelled during this time. Below are the modifications being made to the ordering schedule as a result of this closure:

<table>
<thead>
<tr>
<th>If you are picking up or receiving delivery on:</th>
<th>Your ordering window opens on:</th>
<th>At:</th>
<th>Your order is due on:</th>
<th>At:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sat., Oct. 1</td>
<td>Thu., Sep. 22</td>
<td>10:15 am</td>
<td>Fri., Sep. 23</td>
<td>9:00 am</td>
</tr>
<tr>
<td></td>
<td><em>Pick-Up appointments ONLY AVAILABLE from 8 am to noon</em></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mon., Oct. 3</td>
<td>Thu., Sep. 22</td>
<td>10:15 am</td>
<td>Fri., Sep. 23</td>
<td>9:00 am</td>
</tr>
<tr>
<td>Tue., Oct. 4</td>
<td>Fri., Sep. 30</td>
<td>10:15 am</td>
<td>Fri., Sep. 30</td>
<td>5:00 pm</td>
</tr>
</tbody>
</table>

If your organization will be in need of a rescheduled pick-up during this closure, please reach out to your relationship manager to see what may be possible. Reschedule spots will be limited and are available first-come, first-served.

For the most up-to-date closure information, please refer to the 2022 Holiday Guide and the closure section of the agencies page on our website.

**Spotlight**
Medical Mission at Home

It is no secret that food is medicine! Please join us in celebrating Caritas of Waco as they joined in on the Medical Mission at Home event with Ascension Medical Group that brought resources and awareness to McLennan County on hunger and its root causes. Click here to read more details on the event that hosted over 35 organizations to provide resources to families in need.

Resources for Partners and/or Clients

Recipe of the Month

September is National Fruits & Veggies Month! For more details on the importance of fruits and veggies, plus a delicious way to prepare fresh green beans, take a look at our delicious Blistered Green Beans with Tomato Pesto recipe of the month here.

Hunger Action Month

Partners, are you ready to go orange for Hunger Action Month? Every September the Central Texas Food Bank stands with Feeding America and its extensive network of food banks in raising awareness on the issue of Hunger. This year, Feeding America is leading the initiative expressing that “food shouldn’t be an
impossible choice.” Some simple ways to get involved in fighting hunger this Hunger Action month are to start a virtual food drive, arrange a volunteer day, or go orange online. Your actions and commitments will help ensure nobody has to make the impossible choice between food and other necessities like utilities, childcare, or medicine. To find more information on the many ways to be involved in the month long movement view our Hunger Action Month Tool kit, here.

**Civil Rights Training Instructions**

If you, your staff or volunteers are having any issues with the new Civil Rights Training, please review our Civil Rights Training Instructions here.

**Agency Express Training**

We are excited to share a new resource to assist our partner agencies with using Agency Express. Please click here to view a short instructional video. In addition, please click here to review our Agency Ordering FAQs.

---

**Important Reminders**

**TEFAP Signature Requirement – Updated Intake Forms**

Clients are no longer required to provide a signature on the Pantry Intake Form in order to receive food assistance. All information on the form remains self-declared and clients must read the certification statement.

Please note, staff/volunteers must still complete and sign the certification section, and the process for determining eligibility based on categorical, income, or crisis need remains the same.
New Forms are now available on our website:
Regular Intake Form (English and Spanish)
Alternate Intake Form (English and Spanish) – may be preferred for drive thru models
Sample Sign in Sheet for tracking service totals

Contact the Team
512.684.2503 | agencies@centraltexasfoodbank.org