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## Partner Agency Blast

**In this Issue:**

[Important Reminders](#)

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**Important Reminders**

**Upcoming Closures**

**IMPORTANT ANNOUNCEMENT – The food bank will be closed on Thursday, November 25 and Friday, November 26 in observance of Thanksgiving!** This means all regularly scheduled pick-ups and deliveries are cancelled during this time. Below are the modifications being made to the ordering schedule as a result of this closure:

<b>If you are picking up or receiving delivery on:</b>	<b>Your ordering window opens on:</b>	<b>At:</b>	<b>Your order is due on:</b>	<b>At:</b>
Mon., Nov. 29	Mon., Nov. 22	10:00 a.m.	Tues., Nov. 23	9:00 a.m.
Tues., Nov. 30	Tues., Nov. 23	10:00 a.m.	Wed., Nov. 24	9:00 a.m.

If your organization will be in need of a rescheduled pick-up during this closure, please reach out to your relationship manager to see what may be possible. Reschedule spots will be limited and are available first-come, first-served.

[Click here for a PDF with the closure information.](#) For the most up-to-date closure information, please refer to the 2021 Holiday Guide and the agencies page of our website. CTFB will post and send out closure ordering guidelines 30 days prior so you can plan for your pantry needs.

[Click here to download the 2021 Holiday Guide.](#)

[Click here to visit the Agencies page.](#)

## Special Requests

As the food bank starts to wrap up Turkey ordering we would like to ask you for your help! Do you know of an event coming up in your area that will serve holiday meals? The Central Texas Food Bank requests that agencies share any information regarding free holiday meal events, happening this season, in your area by filling out this [survey](#). CTFB will document all submitted events and share them with the community. Thank you all in advance for taking the time to submit any information you have. We look forward to collaborating with you all

in making sure that members of our community have a meal to celebrate with this holiday season.

## Special Announcement: CSFP Distributions

The Central Texas Food Bank operates many programs that help nourish hungry people and lead the community in the fight against hunger here in central Texas. The Commodity Supplemental Food Program (CSFP) serves those who are 60+ years of age and meet the income guidelines. Once enrolled in the program, each participant receives a monthly box of healthy food that contains dairy, protein, produce, and grains. As CTFB aims to grow participation in the senior program, we ask that you refer anyone, who you think may qualify, to apply for the program. Please direct clients to use the [Find Food Now Tool](#) and the "Senior Programs" filter on our website to find the nearest CSFP distribution to them. If the client is unable to navigate the Find Food Now feature, please print and share the hyperlinked [CSFP Distribution Calendar](#) with them so that they may hand select a distribution nearest to them.

## Thanksgiving Turkey Pre-Ordering Announcement

Are you hosting a Thanksgiving distribution this year and need turkeys? Look no further! The Central Texas Food Bank is asking agencies to please fill out this [survey](#) to pre-order turkeys **by Friday Oct. 15th at 5:00 PM**. CTFB is expecting turkeys to arrive at the Food Bank throughout October and early November. We hope to accommodate all requests however this opportunity is first come, first serve.

The turkeys should be between 10 and 12 pounds at about \$1.31/pound. This is how that breaks down:

1 turkey approximately costs **\$15.72\***

1 case (of 4 turkeys) approximately costs **\$62.88\***

\*based on a 12lb turkey, cost may vary slightly based on final weight of load.

Once enrolled in the program, each participant receives a monthly box of healthy food that contains dairy, protein, produce, and grains.

In the [survey](#), please provide details on your distribution such as if it is open to the public, where is it located, and what kind of distribution model you are using. Please identify a range of dates you are able to accept your turkey order from the Food Bank so we can begin coordinating with our Transportation team. If you are able to pick up your turkeys from the Food Bank, please let us know.

Thank you for the great work you all are doing in our communities, we are looking forward to an exciting holiday season.

## **Special Announcement Reminders: Handling Fee Credits**

We are pleased to announce we have provided handling fee credits to partners for the month of September. **You should see 90% of your September handling fees credited to your account. Please note that September is the last month that handling fee credits have been approved – We share this information so your organization can plan accordingly for future needs and expenses.** Thank you again for all of your hard work! We hope this extra support helps to ensure you can maximize your resources and continue to get the inventory you need to serve the community. If you have any questions about your agency's account or how handling fee credits work, please reach out to your CTFB relationship manager or send us an email at [agencies@centraltexasfoodbank.org](mailto:agencies@centraltexasfoodbank.org).

## **Special Operations Reminders: Saturday Appointment Option and Shop-For Update**

We are looking for Partners interested in moving their CTFB pick-up appointment during the week to **Saturdays** between 8:00am-12:00pm. If this is something that your agency would be interested in, please email [agencies@centraltexasfoodbank.org](mailto:agencies@centraltexasfoodbank.org).

CTFB would like to remind you that we've updated our Shop For policy. Effective immediately, 2 people can access Shop-For at a time while maintaining social distancing of 6 ft. We ask that there be only **one person per agency** present while shopping to ensure the utmost safety. We hope that by allowing two agencies to shop at a time that things will operate at a much quicker pace. Thank you for your compliance as we work together on a more efficient process. Please share this information with your staff and volunteers picking up at CTFB. If you have any questions, please reach out to your CTFB relationship manager or send us an email at [agencies@centraltexasfoodbank.org](mailto:agencies@centraltexasfoodbank.org).

## Contact the Team

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