August 10, 2020

This message is being sent to all members of the Central Texas Food Bank Partner Agency network.

Special Announcement: Partner Agency Network Check-In on August 28 at 11:00 a.m.

Partner Agency Network Check-In

You’re invited to participate in a network-wide check-in on August 28th from 11:00 a.m. - 12:00 p.m. with Central Texas Food Bank President & CEO, Derrick Chubbs. The work we do together is critical, now more than ever, and we know it’s important to share information and hear from our core partners about how we’re all responding to the increase in demand for our services.

Ahead of this call we want your input on what topics and questions you’d like discussed during our check-in. Please submit questions using the online form linked below by noon on August 21. Event details information to follow later this month.

Submit questions online here: [https://centraltexasfoodbank.wufoo.com/forms/m33bm51wdpl9h/](https://centraltexasfoodbank.wufoo.com/forms/m33bm51wdpl9h/)

Important Dates:

Labor Day Closure

CTFB will be closed on Monday, September 7th in observation of the Labor Day holiday. There will be no pick-ups, deliveries, or shop-for on that day and the closure could possibly impact your organization’s ordering window. Please see the chart below for more details, or contact your relationship manager if you would like to request a reschedule or have questions specific to your agency.

<table>
<thead>
<tr>
<th>If you are picking up or receiving delivery</th>
<th>Your ordering window opens on:</th>
<th>Your order is due by:</th>
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### Annual Inventory Closure Announcement: Monday, September 28th-Wednesday, September 30th

Mark your calendars! We want your organization to have ample time to prepare for CTFB’s annual inventory closure. In order to conduct our annual inventory, CTFB will be closed from Monday September 28 – Wednesday September 30. This means there will be no pick-ups, deliveries, or shop-for during this time.

Annual inventory is an important process that allows us to ensure our tracking systems are as accurate as possible in order to reduce future errors on orders. If your organization will be in need of a rescheduled pick-up during this closure, please reach out early to your relationship manager to see what may be possible. Reschedule spots will be limited and are available first-come, first-served. More information about how this will impact ordering windows will be available soon.

### Partner Resources:

#### Census Update

The Census count is still in full swing and reports are showing that 4 of every 10 US households have still not completed their Census. Approximately 25% of Texans live in hard to count (HTC) neighborhoods. They include children under the age of five, immigrants, homeless individuals, those living in rural communities, college students and the disabled. CTFB has identified numerous areas across our service territory with significant HTC populations.

Census data plays a critical role in the allocation of federal resources, apportionment of seats in the U.S. House of Representatives and attraction of business investment. It is estimated that even a one percent under-count in Texas would result in the loss of $300 million in federal funding for programs like Medicaid and Medicare, CHIP, WIC and the National School Lunch Program.

If your organization is interested in helping to spread the word to clients about the census and needs assistance to do so, please contact us at agencies@centraltexasfoodbank.org we may have flyers to
share or be able to connect you with your local Complete Count Committee to get more information on how to help.

**Fresh Egg — Package Issue**

Item 416299 — Fresh Eggs (15 dozen per case) are not taped or secured at the bottom of the box. Please handle with care and use both hands while picking up from the bottom.

**Partner Agency Spotlights**

We want to feature you! We’d love to highlight the great work your staff and volunteers are doing to meet the need across our Central Texas community. If your organization is interested in being an Agency Spotlight, reach out to us at agencies@centraltexasfoodbank.org.

**General Reminders**

We want to know if your distribution has changed (or is going to change) due to COVID-19. If you’re closing, re-opening, adjusting hours, or modifying your distribution model, please reach out to your Agency Relations Specialist with that updated information or share it via email at agencies@centraltexasfoodbank.org or our partner agency hotline by calling (512) 684-2503.

Remember, we will be sharing COVID-19 resources for partners and our most updated communications on our website here: [https://www.centraltpexasfoodbank.org/agencies](https://www.centraltexasfoodbank.org/agencies)

CONTACT THE TEAM

512.684.2503 | agencies@centraltexasfoodbank.org