



July 9, 2020

This message is being sent to all members of the Central Texas Food Bank Partner Agency network.

Special Announcement: June Handling Fee Credits

We are pleased to announce that we are, again, able to offer a credit to all partners for a portion of the handling fees that were spent in June. This means by mid-July you should see a credit of 50% of your June handling fees reflected back onto your account.

Thank you again for all of your hard work! We hope this extra support helps to ensure you can maximize your resources and continue to get the inventory you need to serve the community during this time of increased need. If you have questions about the exact amount of funds being credited to your account, please reach out to us via the Agency Hotline (512) 684-2503 or by emailing agencies@centraltexasfoodbank.org.

Emergency Relief Pre-packed Box Update

CTFB continues our focus on food sourcing and our team is working hard to leverage all national, state and local resources to stock our shelves, pursuing every opportunity for sourcing food to ensure we receive the best product possible for partners and clients.

Our inventory has varied during this time as we have tried as an organization to meet the needs of all of our partners. It is no longer sustainable for us to simultaneously pre-build boxes while maintaining an inventory of bulk items on the shopping list. As

of this week, CTFB will no longer have pre-packaged Emergency Relief Boxes of shelf-stable items on the shopping list. However, the bulk components of the boxes will still be available and we have added paper bags and empty boxes to the shopping list for agencies to utilize for building your own pre-packaged food bags/boxes.

We are glad we could offer them for as long as we have and we appreciate your understanding and flexibility with this change. If you have questions or comments about food sourcing please reach out to your Agency Relations contact directly or email the team at agencies@centraltexasfoodbank.org.

Partner Resources:

Remember, we will be sharing COVID-19 resources for partners and our most updated communications on our website here: <https://www.centraltexasfoodbank.org/agencies>.

General Reminders

We want to know if your distribution has changed (or is going to change) due to COVID-19. If you're closing, re-opening, adjusting hours, or modifying your distribution model, please reach out to your Agency Relations Specialist with that updated information or share it via email at agencies@centraltexasfoodbank.org or our partner agency hotline by calling [\(512\) 684-2503](tel:5126842503)

CONTACT THE TEAM

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