

Food Bank Staff Spotlight

Welcome Jesse Buchoz, Agency Relations Compliance Coordinator.

We would like to introduce you the newest member of the Agency Relations team, Jesse Buchoz. As the Compliance Coordinator, Jesse helps our new partners get acquainted with the resources we have to offer, and ensures they're providing the right quality of hunger-relief services.

“This role is essential in helping our Partner Agencies reach their full potential and meet our ultimate shared goal: Ending hunger,” Jesse said.” I am so grateful to be part of such a passionate team and mission.”

Jesse, a graduate of Texas State University, comes to us from the Hays County Food Bank, where she was the events and media coordinator. She says her favorite part of her new job is working with like-minded individuals in the community that want to help people.

“By helping these wonderful organizations dedicated to serving the community, we are helping more individuals and families receive the assistance they need. And that really feels good at the end of the day,” Jesse said.

Latest News & Reminders

[RETHINK HUNGER 2015 Conference is Today](#)

The [ReThink Hunger Conference](#) will be held from 8:00 A.M. to 2:30 P.M today, Friday, May 1 at the For the City Center in Austin, 500 East St. Johns Ave. This event is free of charge and includes breakfast, lunch, parking and a partner T-shirt.

Sign in between 8:00 A.M. and 9:00 A.M., and you'll be entered for a chance to win a cold storage unit or shared maintenance fee credits for your agency.

Guest speakers from Feeding America, Feeding Texas and the Regional Food Bank of Oklahoma will share how we can improve our work in ending hunger by looking at practical solutions to address the root causes of the issue.

For more information about the agenda and sessions, please [visit our website](#).

Latest News & Reminders (continued)

REMINDER | Monthly Reports Due by May 15

Please submit your April monthly reports no later than May 15 to avoid being placed on hold.

All reports must now be submitted online using our new and improved web forms. Please update your bookmarks and saved website links to <https://www.austinfoodbank.org/agencies/reporting>.

Reports are due on the first of the month for the month prior but you have until the 15th of each month to avoid being placed "on hold" status.

REMINDER | Closures and Adjusted Pick-Up Times

We will be closed from 3:00 P.M. to 5:00 P.M. on Friday, May 8. There will be no shop-for during this time. All other orders that day will not be affected.

We will also be closed in observance of Memorial Day on Monday, May 25. There will be no pick ups, deliveries or shop-fors on this day.

If you normally pick up or receive deliveries on this day, either order extra food the week prior, call Michelle at 512-684-2150 or email her at mwhite@austinfoodbank.org to schedule an alternate pick-up day at the Food Bank. Pick-up dates are subject to availability.

Regional deliveries will not be rescheduled, but agencies who usually receive deliveries may schedule a pick-up at the Food Bank as our schedule permits.

If you are ordering for pick up or delivery on:	Your order is due on:	By:
Tuesday, May 26	Thursday, May 21	9:00 A.M.
Wednesday, May 27	Friday, May 22	9:00 A.M.

Latest News & Reminders (continued)

POLICY REVIEW | Personal food storage vs. Food Bank product storage

Is your agency mixing volunteer or staff food with food from the Food Bank? You can avoid a write-up on your next monitor by keeping your Food Bank products separate.

REMINDER | Are your food safety and civil rights trainings up to date?

We require at least one person from your agency to attend annual food safety training and Civil Rights training. If you take a class through an online provider, please send us copies of your certificate.

If your agency's training is expired, you will be placed on hold and will not receive food until your training is updated. Don't know when your training expires? Call the Food Bank at 512-282-2111, and an agency relations representative will tell you.

Due to the Memorial Day holiday, we will not have Austin/Travis County training on the fourth Monday of the month.

UPCOMING TRAINING

Regional Training
Tuesday, May 19
11:00 A.M. — 1:00 P.M.
LaCare
507 Buchanan Drive
Burnet, TX 78611

Austin/Travis County
Monday, May 18
1:00 P.M. — 3:00 P.M.
Capital Area Food Bank of Texas
8201 S. Congress Ave.
Austin, TX 78745

RSVP to agencies@austinfoodbank.org.

Latest News & Reminders (continued)

NEWS | Partner Agency Hunger Hero

Each year, we celebrate outstanding community partners who make our mission possible. We call them our Hunger Heroes for the above-and-beyond investments of time and talent they share with us.

Pastor Joe Bob Ellison is a self-described dreamer. At Reveal Resource Center in Cedar Park, his vision was to bring area churches together to uplift their community through social service. In addition to providing 15,000 to 20,000 pounds of food each week, they provide clients with clothing and referrals to other resources that will help improve their lives. A loving atmosphere is at the core of their work, serving nearly 2,000 families each week.

Thank you to Pastor Joe Bob for dreaming of a hunger-free community and making it happen. [Watch the video.](#)

Contact the Team

Name	Title	Phone	Email
Heath Ribordy	Agency Relations Manager	512-684-2503	hribordy@austinfoodbank.org
Kara Prior	Agency Relations Capacity Specialist	512-684-2508	kprior@austinfoodbank.org
Karsten Darden	Agency Compliance Specialist	512-684-2505	kdarden@austinfoodbank.org
Melanie Frank	Retail Program Specialist	512-684-2523	mfrank@austinfoodbank.org
Jesse Buchoz	Agency Relations Compliance Coordinator	512-684-2513	jbuchoz@austinfoodbank.org