

Partner Agency Spotlight

ReThink Hunger 2105 Food Bank Conference

This isn't your average Food Bank conference. Join the Capital Area Food Bank and guest speakers from Feeding America, Feeding Texas and the Regional Food Bank of Oklahoma to explore how we can improve our work in ending hunger by looking at practical solutions to address the root causes of hunger.

The [ReThink Hunger Conference](#) is free of charge and includes breakfast, lunch, parking and a Food Bank partner T-shirt.

Sign in between 8:00 A.M. and 9:00 A.M., and you'll be entered for a chance to win a cold storage unit or shared maintenance fee credits for your agency.

Each Partner Agency is allowed up to three guests. If you are interested in additional tickets, please email Kara Prior at kprior@austinfoodbank.org.

**Friday, May 1, 2015
8:00 A.M. - 2:30 P.M.**

For the City Center
500 East St. Johns Ave.
Austin, TX, 78752

Deadline for registration with free T-shirt: April 10
Deadline for registration: April 17

Latest News & Reminders

REMINDER | Return Blue CHEP Pallets

Do you have blue CHEP pallets at your agency? Kindly return them so we can keep pace with the demand and serve our Agencies. Thank you for your support.

REMINDER | Monthly Reports Due by March 15

Please submit your February monthly reports no later than March 15 to avoid being placed on hold.

All reports must now be submitted online using our new and improved web forms. Please update your bookmarks and saved website links to <https://www.austinfoodbank.org/agencies/reporting>.

Latest News & Reminders (continued)

REMINDER | Monthly Reports Due by March 15

Reports are due on the first of the month for the month prior but you have until the 15th of each month to avoid being placed “on hold” status.

REMINDER | Closures and Adjusted Pick-Up Times

We will be closed Friday, March 20. There will be no pick-ups, deliveries or shop-fors on this day.

If you normally pick up or receive deliveries on this day, your agency may order extra food the week prior or contact Adam Rodriguez at 512-684-2148 to schedule an alternate pick up day at the Food Bank. Pick up dates and times are subject to availability. Regional deliveries will not be rescheduled, but agencies who usually receive deliveries may schedule a pick up at the Food Bank as our schedule permits.

If you are ordering for pick up or delivery on:	Your order is due on:	By:
Monday, March 23	Wednesday, March 18	9:00 A.M.
Tuesday, March 24	Thursday, March 19	9:00 A.M.

REMINDER | Are your food safety and civil rights trainings up to date?

We require at least one person from your agency to attend annual food safety training and Civil Rights training. If you take a class through an online provider, please send us copies of your certificate.

If your agency’s training is expired, you will be placed on hold and will not receive food until your training is updated. Don’t know when your training expires? Call the Food Bank at 512-282-2111, and an agency relations representative will tell you.

UPCOMING TRAINING

Regional Training
 Tuesday, March 10
 11:00 A.M. — 1:00 P.M.
 Carver Park Baptist Church
 1020 E. Herring Ave.
 Waco, TX 76702

Austin/Travis County
 Monday, March 23
 1:00 P.M. — 3:00 P.M.
 Capital Area Food Bank of Texas
 8201 S. Congress Ave.
 Austin, TX 78745

RSVP to agencies@austinfoodbank.org.

Latest News & Reminders (continued)

REMINDER | SNAP (Food Stamps) Outreach

The Food Bank’s Social Services Outreach Program can help your clients enroll in social programs that can make healthy food more affordable for them and their families. Our staff experts provide phone and in-person consultations in English and Spanish.

Our outreach specialists are available for on-site visits or individual appointments. Call 512-684-2550, or email snap@austinfoodbank.org to schedule a visit.

Clients should bring a photocopy of the following documents to their appointment:

- Social Security cards and photo IDs for all individuals applying for benefits
- Proof of all household income (paycheck stubs, SSI, retirement income, worker’s compensations, gifts, etc.) from the past two months
- Proof of all household expenses (rent/mortgage, utility bills, medical bills, child care support, loans, etc.) paid over the past two months
- Proof of resources (checking/savings account statements)
- For medical assistance, bring U.S. passport or birth certificate

Contact the Team

Name	Title	Phone	Email
Heath Ribordy	Agency Relations Manager	512-684-2503	hribordy@austinfoodbank.org
Kara Prior	Agency Relations Capacity Specialist	512-684-2508	kprior@austinfoodbank.org
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Melanie Frank	Retail Program Specialist	512-684-2523	mfrank@austinfoodbank.org